WS5: ICT Workstream - Status update

ICT Member Lead: Councillor Tong
Workstream Sponsor: Sue Joyce
Project Manager: Jon Ashworth

Date: 22nd February 2019

Workstream RAG   A ↑

Overall Workstream Summary

The ICT workstream work packages are currently reporting as follows: Collaboration, Day 1 Apps, ICT Service Delivery and Infrastructure - Green, Data Disaggregation - Amber.
The ICT workstream continues to report as Amber as, although there is an agreed Social Care data disaggregation interim solution which is currently on track to deliver, it is acknowledged on both sides that we are working to tight timescales.

• Key Initiative Achievements (This Week)

- Sign off of testing for final plan to address Global Address List synchronisation
- Public Wi-Fi - a template for the new public wi-fi has been developed, awaiting agreement from Districts.
- M365 strategy update meeting (focus on core 365 settings & security)
- ICT asset DR approved
- Mosaic Social Care DR signed off
- Priority review of applications to ensure day 1 critical applications are in hand

Key Initiative Activities (Planned Next Week)

- Day 1 Printing solution - further enhancement and testing of the Guest print solution
- Global Address lists synchronisation complete
- 14 Decision Requests progressing through governance to be complete by 21st February.
- Further 29 Decision Requests drafted and under review before moving through programme governance
- Moving to daily updates on DR and delivery progress in the DD update spreadsheet
- Confirming timeline for remaining Decision Requests through governance
- Complete DRs for CRM, commercial offerings, ICT service continuity & OOH support

Next milestones

Milestone	RAG	Due Date
Data Migration Planning complete	C	6 Feb 19
One Domain Stage 1 implementation complete	G	5 Mar 19
Day 1 Print solution complete	G	1 Apr 19
Skype – IM & Presence complete	G	1 April 19
Incident & Request management approach	G	1 Mar 19
WAN Phase 2 data exchange testing for Day 1 LOB applications complete	G	11 Mar 19
All Day 1 apps live	G	1 Apr 19
Corporate & Public Wi-Fi solution implemented	G	1 Apr 19
Data Migration for Day 1 complete	A	1 Apr 19

Top Risk

ID	Raised By	Date Raised	Risk Description	Impact Statement	I	P	RS	Mitigation Plan	Owner	Date Due
259	Karen Perrett	2 Jan 19	BCP are working with their supplier to migrate Social Care data from DC to BCP. Their supplier is unable to deliver for 1st April 2019. Interim solution is now required.	DC and BCP will not be safe and legal on 1st April 2019 as BCP relevant employees will not have access to Christchurch Social Care data	5	3	15	Interim & contingency solutions agreed, interim solution currently on track. Work continues on permanent solution to disaggregate all Christchurch social care data to BCP.	Mark Smitton	28 Feb 19